

Green County Committee Meeting

Pleasant View Nursing Home Oversight Committee Corrected Meeting Minutes

Location: Pleasant View Nursing Home – Community Room

April 14, 2022

Present were Herb Hanson, Joan Rufenacht, Linda Boll, Gary Neuenschwander, John Bernstein

Also present: Maria Johnson, Theresa Pax, Heidi Schmoltd

1. Herb Hanson called the meeting to order.
2. Gary Neuenschwander made a motion to approve the March meeting minutes, seconded by Joan Rufenacht. The committee voted all in favor.
3. Maria Johnson presented the Operations Report.
 - a. Renovation Project: Phase 2 update-Construction project on schedule and target date for completion expected to be end of June 2022. Next inspection will be April 26, 2022 and residents will move back to renovated rooms beginning April 28, 2022. Windows and siding have been completed. Looking at future projects to update deteriorating bricks at employee entrance and other concrete areas.
 - b. Census and Referrals- Census remains steady between 71-72 residents with rotating beds to use for rehab residents. There will be a total of 88 resident rooms available after construction is completed.
 - c. O'Rourke Dementia Stabilization Unit (DSU) –
 - i. Transitioning operations to the View Nurse Care Coordinator-Weekly meetings are taking place with the View Nurse Care Coordinator. Training on legal requirements, Train the Trainer course so this training role can be taken over with continued training and education for new staff coming in. The View Nurse Care Coordinator will take full supervision of this unit and a Social Worker job description will be developed to assist in supervising this unit.
 - ii. Video-Working with Synqronus to make a video for the DSU unit which will address many questions and phone calls coming in. The video will be posted on Pleasant View's website where outside contacts can be redirected.
 - d. Recruitment and Retention-
 - i. Attendance-New attendance program rolled out for the month of March. Everyone who had perfect attendance received recognition on the employee bulletin board and lunch was provided for them. The names were then put in for a drawing and the person drawn received the attendance super star award spotlighted by wearing fun lighted super star glasses, a candy bouquet and a special employee parking space for the month. This first award and recognition program was well received by staff who come to work every day. For those staff who have completed 5,10,20,30 and even 40 years of service now have a special pin attached to their name tag
 - ii. New Hires for CNA class-Five new staff hired for the certified nursing aid class with four of them being high school students. Four staff currently taking the class are heading for certification. At the end of June, the

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emergency waiver allowing Pleasant View to conduct this certified class will be ending. The deadline to certify current students is May 7, 2022. Leading Age and Workforce Development are partnering a program for training reimbursement and retention for facilities who have participated in nursing aid certification.

- iii. Youth Apprenticeship job fair-Pleasant View will participate in this job fair on April 26, 2022 at Monroe High School with other employers in this area. Pleasant View made brochures for the counselors of area high schools to pass out to student looking for a career.
4. Private Pay residents' daily rate discussion-
 - a. Theresa Pax contacted twelve county or nonprofit nursing homes in the surrounding area. Eight of the twelve responded with their daily private pay rates. Lafayette county's rate is \$250.00 per day and others ranged from anywhere from \$309.00 up to \$340.00 per day. Some facilities had private bathrooms however most did not. Some nursing homes outside of Green County similar in size are receiving \$430.00 per day. Pleasant View has not raised its daily rate of \$249.00 since 2017, below average standards. Pleasant View is rated a 5-star facility and Pleasant View has not had to hire outside agencies during staffing shortages. Gary Neuenschwander made a motion to increase Pleasant View's private daily rate to \$329.00, a letter of increase to be drafted for residents and with the understanding the cost will be reviewed on an annual basis going forward with subject to be reviewed by Corporate Counsel, seconded by Joan Rufenacht. The committee voted all in favor.
5. Personnel changes and rate change request Discussion/Action-
Herb **Hanson** made a motion that items a-h discussion/action be postponed, seconded by John Bernstein. The committee voted all in favor.
6. Financial Report:
 - a. Theresa Pax presented the February Financial report.
 - b. Theresa Pax presented the February bills for review and approval. Linda Boll made a motion to approve the March bills, seconded by Gary Neuenschwander. The committee voted all in favor.
7. The next meeting to be determined.
8. Herb Hanson called the meeting to adjourn.