

Green County Committee Meeting

Pleasant View Nursing Home Oversight Committee Meeting Minutes

Location: Green County Courthouse

March 10, 2022

Present were Herb Hanson, Joan Rufenacht, Linda Boll, Gary Neuenschwander

Also present: Maria Johnson, Theresa Pax, Heidi Schmoltdt

1. Herb Hanson called the meeting to order.
2. Joan Rufenacht made a motion to approve the February meeting minutes, seconded by Gary Neuenschwander. The committee voted all in favor.
3. Maria Johnson presented the Operations Report.
 - a. Renovation Project: Phase 2 update-June is the target date of all renovations to be completed. The original plan was to install windows at the same time constructing private bathrooms, however due to safety concerns of heavy machinery on soft ground, all windows were replaced first, which the installation will be completed by March 18. The next phase will be to move the next group of residents to continue the private bathroom remodel. Despite the amount of construction crews on site, everything has been going smoothly while dealing with a fragile population of residents.
 - b. Census and Referrals- Current census is averaging between 70-72 residents, which is based upon the amount of space available during construction. There is no shortage of referrals and Pleasant View currently has a waiting list of ten people. Pleasant View has been prime status level with The Monroe Clinic, however with new SSM and additional requirements for prime status, which will be a time-consuming obligation, Pleasant View will pass on the agreement and will review this next year.
 - c. O'Rourke Dementia Stabilization Unit (DSU) – This unit continues to be closed due to night shift staffing, however Pleasant View is continuing to recruit and conduct additional training of current DSU staff that are in place with intentions of mid-April target date to open the DSU. Maria is receiving an overwhelming number of requests from outside contacts requesting information. Heidi is working to put together a comprehensive meeting for Maria to address the large group and will conduct a question/answer session during this meeting. Maria will also work with Synqronus to do a general video about DSU to be added to Pleasant View's website where people can be directed to for additional information. Once the DSU is operational, Nurse Care Coordinator Sue Dietmeier will oversee this unit and a part-time social worker will be hired to handle care and behavioral plans.
 - d. Recruitment and Retention-
 - i. On March 3, Pleasant View had the largest new hire group to begin employment and go through orientation. Four staff hired for the kitchen, and four staff hired for the nursing department with two of them going through Pleasant View's in-house Certified Nursing Assistant Training Course. Pleasant View is also working with GreenCo and Monroe High School's youth apprenticeship program for additional staff.
 - ii. Other positions to be reviewed and job descriptions redefined will be Club 48 Coordinator, a 2021 pre-approved open position that will oversee Club 48 to operate five days per week.
 - iii. A current position that had not been filled and no change in pay is Nurse Educator and the job description needs to be redefined. Pam Elsen recently stepped into this role and is responsible for teaching the Certified Nursing Assistant course and will conduct Pleasant View's new employee physicals among other assigned duties.

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- iv. During COVID-19 nursing homes were required to obtain an Infection Preventionist. Rose Bauer, Nurse Care Coordinator received this responsibility, no change in pay however job description needs to be redefined.
 - v. A recent Leading Age survey came out in regards to wage scales and Pleasant View's current food service and housekeeping staff, who have been long-term employees are being paid \$1.60 less than the average wage. Maria recommends to align wages according to current standards.
 - vi. Maria is recommending a change in structure for Pleasant View's Life Enrichment and Social Services Department. Currently the social worker reports to the administrator and the life enrichment supervisor oversees three employees. Maria is proposing to reclassify the life enrichment supervisor to coordinator, hire a competent department head to then oversee both life enrichment and social services departments.
4. Private Pay residents' daily rate discussion-
 - a. Maria provided Private Pay Cost Comparisons:
 - i. Medicaid Divestment Rate = \$307.17
 - ii. Pleasant View significantly below rate average standards.
 - iii. Medicaid rate goes up each year on the percentage of investments to the building.
 - iv. Currently Pleasant View's private pay rate is \$249.00 and this rate has not changed since 2017, well below other surrounding nursing home facility rates.
 - v. Recommendation is to raise private pay \$329.00 per day.
 5. Financial Report:
 - a. Theresa Pax presented the January Financial report.
 - b. Theresa Pax presented the February bills for review and approval. Linda Boll made a motion to approve the January bills, seconded by Gary Neuenschwander. The committee voted all in favor.
 6. The next meeting will be held on April 14, 2022 at 10:00am.
 7. Herb Hanson called the meeting to adjourn.