

Green County Committee Meeting

Pleasant View Nursing Home Oversight Committee Meeting Minutes

Location: Green County Courthouse

February 10, 2022

Present were Herb Hanson, John Bernstein, Joan Rufenacht, Linda Boll, Gary Neuenschwander

Also present: Maria Johnson, Theresa Pax

1. Herb Hanson called the meeting to order.
2. John Bernstein made a motion to approve the January meeting minutes, seconded by Joan Rufenacht. The committee voted all in favor.
3. Maria Johnson presented the Operations Report.
 - a. COVID-19 infection rates and plans - Green County infection rates have reduced. Currently Lena Living Center in Illinois has an entire facility Outbreak. Pleasant View has an open-door policy for visitors and visitors are to follow screening/masking protocols. Some visitors are not always diligent with mask wearing and keeps Pleasant View at some risk. Maria conducted a COVID-19 Resident Outbreak Drill for management preparedness. As a result, and due to construction in the former isolation unit a new COVID-19 isolation unit location and plan has been developed in the event of a resident outbreak. Club 48 will be closed and converted to an isolation unit as necessary.
 - b. Renovation Project: Phase 2 update – Currently the 2nd floor View Unit residents and staff have been relocated to the 1st floor rehabilitation unit due to construction renovations taking place on the View Unit. These renovations are scheduled to be completed by February 17 and after final inspection the residents will relocate back to their new rooms. Additional construction will then begin in other areas of the building after approximately February 26.
 - c. O'Rourke Dementia Stabilization Unit – DSU remains closed due to continued staffing shortages. It will reopen as soon as the unit is fully staffed.
 - d. Census and Referrals – Current census remains steady at 70 residents and Pleasant View has a current waiting list of eight people with the majority needing long term care. Pleasant View is trying to meet the needs of residents based on staffing, which the ratio is generally one staff person to eight to ten residents.
 - e. Recruitment and Retention – Pleasant View is connecting with GreenCo and has established a cooperative. Pleasant View will train GreenCo employee for a stipend and once trained the person can then be hired as a Green County Pleasant View employee and be paid the regular wages for that position. Currently working with the Monroe High School SOAR program and the first student began training with Pleasant View on February 9 and will receive school credits for working at Pleasant View. Pleasant View marketing team making brochures to be distributed at local and surrounding high schools for additional recruiting efforts and to get the word out students can get C.N.A. training and apply for license through Pleasant View. Maria in contact with Bloomfield Healthcare and Rehabilitation Center in Iowa County, which is closing its facility and Pleasant View will host a job fair in the next six weeks to potentially recruit these employees. Marketing the Freeport, IL area offering 12-

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hour shifts and Maria rolling out a program to recognize current staff with excellent attendance including a drawing for a prize every month.

4. Administrator second month plans.
 - a. Maria is working on better communication flow among departments and staff.
 - b. Working to recruit more night shift staff, overall nursing staff and to reopen DSU.
 - c. Pleasant View Dentistry Provider-Current provider charges \$4.00 per bed to perform resident dentistry care. Maria met with Leading Age of Wisconsin and has learned this same provider has now purchased 75% of all businesses and other providers. Based on this new information and the cost, a new provider, possibly Senior Dent may be obtained in the future.
 - d. General new hire orientation – restructuring training so a new hire can begin immediately and after two weeks of on the floor training the new hire to complete general orientation. Visiting more ideas to assist applicants with Green County’s online application, using electronic emails and iPhone enhancements.
 - e. Preparing for upcoming 120-day State Survey and ensuring staff is ready.
 - f. After hours door Security – during COVID Pleasant View doors remained closed and locked. Now with the open-door policy during afterhours the front entrance does get locked however inconvenient for staff to leave floor to let visitor in. Working with Fuzzy’s business on obtaining a camera that can be tied to iPhone to allow visitor in.
 - g. Medical Software Updates – Currently Pleasant View nursing staff utilizes ECS software, which is labor intensive. Other facilities are using PointClickCare software, endorsed by Leading Age of Wisconsin. Maria working with Ryan Camron to identify needs.
5. Financial Report:
 - a. Theresa presented write offs for bad debt. Joan Rufenacht made a motion to approve the write offs for bad debt, seconded by Gary Neuenschwander. The committee voted all in favor.
 - b. Theresa Pax presented the December Financial report.
 - c. Theresa Pax presented the December bills for review and approval. Gary Neuenschwander made a motion to approve the December bills, seconded by John Bernstein. The committee voted all in favor.
6. The next meeting will be held on March 10, 2022.
7. Linda Boll made a motion to adjourn, seconded by Joan Rufenacht. The committee voted all in favor.